

Hanna Financial Services Ltd Privacy Notice

Who we are

Hanna Financial Services Ltd are Commercial Finance Brokers based in Northern Ireland. We act as a broker for our customers. Hanna Financial Services Ltd are Authorised and Regulated by the Financial Conduct Authority. FRN 670550

How we will use the information about you

Here at Hanna Financial Services Ltd we take your privacy seriously and will use your personal information in a number of ways which will help us;

1. make lender decisions,
2. for fraud prevention,
3. for audit,
4. for statistical analysis,
5. credit reference checks

We may share your information with, and obtain information about you from, credit reference agencies or fraud prevention agencies. Information you provided may be put onto a register of claims and shared with other insurers to prevent fraudulent claims.

We will not disclose your information to any company outside of approved panel of lenders except to help prevent fraud or if required by law to do so.

For further information on how your information is used, how we maintain the security of your information and your rights to access/alter and change information we hold on you, please contact Lauren McWilliams – lauren@hannafinancialservices.co.uk

Additional Marketing

However, from time to time we would like to contact you to offer our services going forward. If you consent to us contacting you for this purpose please tick to say how you would like us to contact you.

- Post
- Email
- Phone
- Text

Your Personal Data:

What we need

Hanna Financial Services Ltd will be what is known as the controller and the processor of the personal data you provide to us. We collect personal data about you which may also include any special types of information or location-based information.

We also gather

Name, address history, email, date of birth, financial status and details, employment status

Why we need it

We need to know your basic personal data in order to provide you with an accurate recommendation for your personal circumstances. We will not collect any personal data from you we do not need in order to provide and oversee this service to you.

For processing of data to be lawful under GDPR Hanna Financial Services Ltd use;

Contract: the processing is necessary for a contract you have with the individual, or because they have asked you to take specific steps before entering into a contract.

What we do with it

All the personal data we use is controlled by Hanna Financial Services Ltd in the UK, however, for the purposes of IT hosting and maintenance, this information is located on servers within the European Union. No 3rd parties have access to your personal data unless the law allows them to do so. We have a Data Protection regime in place to oversee the effective and secure processing of your personal data.

Automated Decision Making: Hanna Financial Services Ltd will pass your data captured to lenders whom may use automated decision-making in respect of your application for finance. We will only collect the minimum amount of data needed and have a clear retention policy for the profiles we create.

You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning you or any significant affects. You can request human intervention and challenge a decision made this way by contacting Alister Hanna – alister@hannafinancialservices.co.uk

Your data is stored electronically on our cloud encrypted server. Our server is based in the UK.

How long we keep it

We are required under regulation to keep your basic personal data relating to your finance agreement for the length of the term of your agreement plus a minimum of 6 years after which time it will be destroyed. The information used for marketing will be kept with us until you notify us that you no longer wish to receive this information.

What are your rights?

If at any point you believe retained information is incorrect you can request to see this information and even have it corrected and possibly deleted. Providing you with this information is free of charge, but charges may apply for excessive requests.

If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer, Lauren McWilliams – lauren@hannafinancialservices.co.uk who will investigate the matter.

Where relevant, you have the right to withdraw consent at any time and this means that we cannot process your data provided without your consent.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).

Our Data Protection Officer is Lauren McWilliams and you can contact them at lauren@hannafinancialservices.co.uk.

We will share your details with our approved panel of lenders, so that they process your information, allowing Hanna Financial Services Ltd to offer suitable and sustainable products that they provide.